



# Customer Care

## Shower cleaning advice



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It is important when cleaning your shower enclosure, care must be taken to use non-corrosive cleaners that will not damage the anodising.



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All Roman Enclosures and Bath Screens incorporate anodised aluminium. We anodise our aluminium to protect it from corrosion or oxidization, ensuring our products look new for longer. Therefore when cleaning your product, care must be taken to use non-corrosive cleaners that will not damage the anodising. If stripped away, the aluminium can then corrode and leave a white residue.

We have specifically tested all of our aluminium with UK water - due to the inclusions and residue. Tests show that the limescale residue can itself cause surface damage to anodised aluminium if left uncleaned on the aluminium surface for even a short period of time. Protecting with Roman Ultra Care and then cleaning regularly with Roman Ultra Care is proven to eliminate any potential damage to the bright finish by the water and residue.

All glass is pre-coated with Roman Ultra Care. This makes the glass easy to clean and makes it easy to remove any limescale or residue - with appropriate cleaners. Ultra Care also protects the optical clarity of the glass and ongoing care retains this for the lifetime of the product.

**Please clean and maintain your products using non-corrosive cleaners only, please see guide for details.**



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### DO:

- Apply Roman Ultra Care following every clean to build up on-going protection **OR**
- Use non-abrasive, **non-bleached** based cleaners
- Dilute your mild detergent in water and polish off using a soft damp cloth
- Periodically clean your product with a 50/50 solution of white vinegar and water
- Leave the solution on your enclosure for 5 minutes and the rinse away with warm water

### DON'T:

- Do not use bleach based products, such as Cillit Bang, or Harpic
- Do not use ammonia based products
- Do not use abrasive cleaners
- Do not use scouring pads, powder or any sharp implements

### WARNING:

**Once the aluminium is damaged it cannot be undone. Use of non-recommended products will invalidate the guarantee.**





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### ONGOING AFTER CARE

To maintain the long lasting sparkle of your Roman enclosure or bath screen and aid the Ultra Care pre-coated glass protection; Roman Ultra Care can be purchased in a user friendly 750ml sized bottle. This can be purchased for only £17.44 from your local Roman Bathroom Retailer or via our online shop.

Roman Ultra Care is not limited to the cleaning and protection of your shower enclosure or bath screen, it can also be used to protect other bathroom surfaces, which are not pre-coated, including glass, tiles, aluminium frames, taps, trays, sinks and baths.

**Simply wipe down your bathroom surfaces after use and apply Roman Ultra Care with a soft cloth. When using, do not leave limescale residue on the aluminium for any period of time.**

Roman Ultra Care can be used weekly as part of your bathroom cleaning routine. The more you apply Roman Ultra Care the more protection you create for your enclosure, therefore your enclosure will maintain its high quality finish for longer. Without using Roman Ultra Care, your pre-coated glass protection will diminish over time.





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### GLASS PROTECTION

By topping up the glass protection system with Roman Ultra Care in a bottle every time you clean, you can significantly reduce the amount of time required to clean your enclosure and bathroom surfaces. Most importantly, you can considerably prolong the life of your Roman product and at the same time do your bit for the environment by eliminating the use of harsh and damaging cleaning products.

Purchase from your local Roman showroom or via our online shop.

### WARNING:

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